

# Submitting Help Request

There is a single Help System (OTRS) that is used across RDHPCS program. There are established queues, depending on the system you require assistance or have a question about. The following are the list of help queues:

AIM Help - email [rdhpcs.aim.help@noaa.gov](mailto:rdhpcs.aim.help@noaa.gov)

Jet Help - email [rdhpcs.jet.help@noaa.gov](mailto:rdhpcs.jet.help@noaa.gov)

Theia Help - email [rdhpcs.theia.help@noaa.gov](mailto:rdhpcs.theia.help@noaa.gov)

HSMS Help - email [rdhpcs.hpss.help@noaa.gov](mailto:rdhpcs.hpss.help@noaa.gov)

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